

Needs and Gap Analysis of San Joaquin County's Health and Behavioral Health Care System for the Unhoused

2021

NEEDS AND GAP ANALYSIS OF
**San Joaquin County's
Health and Behavioral
Health Care System
for the Unhoused**

PREPARED BY:
UNIVERSITY OF THE
PACIFIC | Center for Business
and Policy Research

PREPARED FOR:
 KAISER
PERMANENTE.

UNIVERSITY OF THE
PACIFIC

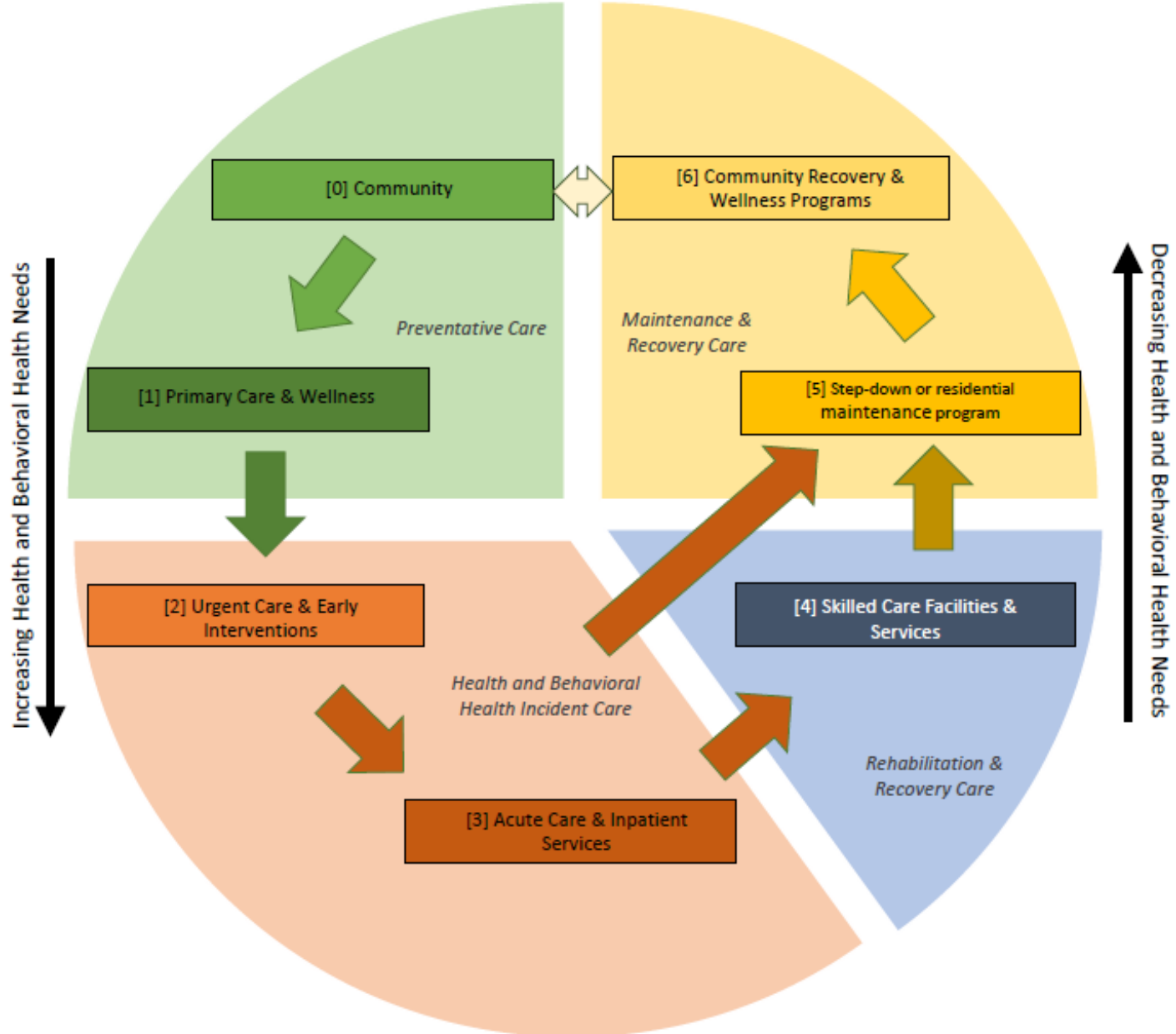
Center for Business
and Policy Research

Purpose of Analysis

Improve the health and behavioral health system for homeless patients by:

- Leveraging effectiveness of existing resources
- Prioritizing investments
- Enhancing the system's integration, communication and collaboration

An Illustration of the Care System



Policy and Legislative Landscape

- Policies and Legislation Guiding Hospitals' Provision of Care to the Unhoused
 - Hospitals are health care safety net
 - Homeless patient discharge care mandates
- Policies and Legislation Facilitating Coordination
 - In recognition of needs for broad coordination across continuum, several structures
 - HUD-CoC => SJCoC till 2019 figurative => SJ CoC Plan
 - CalAIM <= WPC model, non-clinical interventions address social determinants of health.
- Policies and Legislation Integrating Health and Behavioral Health Care
 - Systemic treatment of health problems must include behavioral health and substance abuse care – MHSA (California) – MHPAEA (Federal)
- San Joaquin County Homelessness Program and Project Funding
 - Key funding resources oriented for individuals experiencing homelessness
 - Broad continuum of care related to health (housing)
 - Health and behavioral health system

Profile of Need for Services

- Demographics of unhoused population
 - Race/ Gender/ Geography/ Age Hospitals are health care safety net
- Health and Behavioral Health Needs
 - Government Statistics
 - Interviews with managers of homeless patient social workers
 - Interviews with emergency department staff
 - Surveys of patient diagnosis by emergency department staff
- Limited data – DA/SJCoC planning on encampment survey to support need in future

Health & Behavioral Health Services for the Unhoused

- Overview of Continuum of Care for Health System
 - Preventative Care
 - Health and Behavioral Health Incident Care
 - Rehabilitation & Recovery Care
 - Maintenance & Recovery Care
- => Existence does not = use & capacity

Enrolled Medi-Cal Fee-for-Service Providers

Type of Provider	Licensed Facilities	Type of Provider	Licensed Facilities
Certified Hospice Centers	10	Health Access Programs	20
Chronic Dialysis Clinics	16	Long Term Care Facility	64
Community Clinics	10	Medi-Cal Drug Treatment Centers	12
Community Inpatient Hospitals	6	Outpatient Heroin Detox Centers	8
Community Outpatient Hospitals	11	Rehabilitation Clinics	4
County Inpatient Hospitals	1	Residential Care Facilities for the Elderly	7
County Outpatient Hospitals	1	Rural Health Clinics/Federally Qualified	31
Developmental Screening and Trauma Centers	31	Surgical Clinics	8

Source: Medi-Cal Active Enrolled Providers, San Joaquin County, December 2020.

Assessment of Health and Behavioral Health System

- Gaps and needs
 - Coordination across hospitals and between hospitals and caregivers is limited
 - San Joaquin County Program Administrator for Homeless Initiatives lacks permanent funding and sufficient support
 - San Joaquin Continuum of Care lacks a committee focused on the health and behavioral health care system
- Facilities and Services
 - More Respite Care spots for hospital discharge may be needed
 - Behavioral Health Services May Need Expansion



Recommendations

- Support and Develop Integrated Healthcare System
 - Need strategy and plan to coordinate care across health and behavioral health care system
 - Multiple players with different reporting lines, but outcomes require enhanced coordination
 - CIHS Integrated Health Care framework is potential model/resource for
- Support and Develop Integrated Information System
 - Collecting data – awareness and sharing of data within hospitals
 - Look to build that data across the health and behavioral health system and link with broader continuum of care/WPC
 - Potential to leverage **Connected Community Network**
- Advocate for Continued Application of Supportive Housing
 - Focus on supportive housing system because of health linkages

Recommendations

- Support and Develop Integrated Healthcare System
 - Need strategy and plan to coordinate care across health and behavioral health care system
 - Multiple players with different reporting lines, but outcomes require enhanced coordination
 - CIHS Integrated Health Care framework is potential model/resource for
- Support and Develop Integrated Information System
 - Collecting data – awareness and sharing of data within hospitals
 - Look to build that data across the health and behavioral health system and link with broader continuum of care/WPC
 - Potential to leverage **Connected Community Network**
- Advocate for Continued Application of Supportive Housing
 - Focus on supportive housing system because of health linkages